

# OUR PLACE

*in the World*

## HELPING TE WAIPOUNAMU *Thrive*

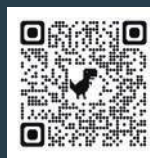
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## FROM THE ALPS *to the Reef*

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CHAMPIONING TE WAIPOUNAMU  
*The South Island and Aotearoa*  
NEW ZEALAND FOR TODAY AND TOMORROW





# Foreword

## FROM OUR CHAIR AND CHIEF EXECUTIVE

Haere mai and welcome to Christchurch Airport's Annual Review.

This has been another year of growth, innovation and achievement. We have continued to strengthen our airport's role as Te Waipounamu's gateway and as a vital contributor to Ōtautahi Christchurch and the region's economy.

Passenger numbers rose again, international connectivity expanded, and our property and freight portfolio continued to diversify and thrive. Importantly, our focus on resilience and execution delivered strong results, enabling us to provide meaningful dividends back to our shareholders.

But numbers only tell part of the story. What really matters are the people and relationships behind them. From a major refresh of our terminal food & beverage and retail experience to new murals welcoming travelers with the story of Ngāi Tahu, or by supporting grassroots initiatives through our Community Fund, people remain at the heart of everything we do.

We also advanced our kaitiaki work at 'our place', as installation commenced of our Kōwhai Park solar farm, plus we welcomed the Southern Hemisphere's first electric fire truck and enabled the world-first airport hydrogen testing.

None of this would be possible without our people, airline and business partners, campus community and our shareholders. Their commitment, creativity and care, are what keep Christchurch Airport moving forward. Together, we remain focused on our intergenerational purpose and look forward to building on this year's momentum while continuing to deliver long-term value for our stakeholders through our planes, passenger, property and planet initiatives.

We hope you enjoy this review and share our pride in what has been achieved together.



Sarah Ottrey  
Chair



Justin Watson  
Chief Executive

# The Numbers



**6.39M**

**TOTAL PASSENGERS**

↑ UP 2.3% ON FY24



**4.83M**

**DOMESTIC PAX**



**1.56M**

**INTERNATIONAL PAX**

↑ UP 11.4% ON FY24

## DOMESTIC AND REGIONAL AIRLINES

% share of total domestic and regional seats



AIR NEW ZEALAND



JETSTAR



SOUNDS AIR



AIR CHATHAMS

Percentages rounded up

## INTERNATIONAL AIRLINES

% share of total international seats



QANTAS



FIJI AIRWAYS



AIR NEW ZEALAND



CHINA SOUTHERN



EMIRATES



UNITED AIRLINES



SINGAPORE AIRLINES



CATHAY PACIFIC



JETSTAR

Percentages rounded up



# 96,700

TOTAL AIRCRAFT  
MOVEMENTS

↑ UP 5.6% ON FY24  
(includes all movement types i.e. freight)

# 68,600

TOTAL PASSENGER  
AIRCRAFT MOVEMENTS

↑ UP 3.6% ON FY24

**\$271.2**  
MILLION

TOTAL REVENUE

↑ UP 10% ON FY24

**\$49.7**  
MILLION

UNDERLYING  
PROFIT AFTER TAX

↑ UP 19% ON FY24

**\$44.7**  
MILLION

TOTAL DECLARED  
ANNUAL DIVIDEND

↑ UP \$7.1M ON FY24

**\$2.51**  
BILLION

TOTAL ASSETS

# Our





# Planes



“

This isn't just growth in numbers, it's growth in *opportunity* and economic prosperity.

JUSTIN WATSON  
Chief Executive

”

# Stronger Schedules

## STRONGER SOUTH ISLAND

Our airline network was off to a flying start in 2025, with growth across the board. More seats, earlier seasonal services and stronger schedules are confirmed, setting the tone for an even bigger 25/26 summer ahead.

Nearly a quarter of a million extra seats are locked in across new and returning routes, all achieved without any new international airlines joining the mix.

On domestic routes, Originair has stepped in on the Blenheim–Christchurch route from October, while Air New Zealand and Jetstar are both adding Hamilton jet services, giving South Islanders easy access to the Waikato.

Across the Tasman, Air New Zealand has launched a brand-new 2025 Adelaide seasonal route, Jetstar has lifted capacity by 35% with daily Melbourne and Gold Coast services, and Qantas is extending its third daily to Sydney and double daily Brisbane and Melbourne flights well into 2026.

On the long-haul front, Singapore Airlines will boost to 11 weekly services, Cathay Pacific will return earlier and operate their larger A350-1000 in the peak, China Southern is increasing Guangzhou flights to daily services at the peak, and United Airlines is bringing San Francisco back in December, the only direct South Island link to the US. Emirates and Fiji Airways continue their strong year-round commitments.

Together, these updates mean more choice for travellers, stronger global connections, and extra airfreight capacity for the South Island economy. How good is that?

### BY THE *Numbers*

69,000

extra domestic seats (2.7% increase), equivalent to over 300 jet flights

88,000

more Trans-Tasman seats, equivalent to 492 flights

26,000

more long-haul seats, equivalent to over 90 long-haul flights

Summer season 25/26

# A PASSAGE TO *Aotearoa*

Our aeronautical development team has developed a bespoke tourism programme designed to bring more visitors from India to the South Island.

Called the *Magnificent South Promotion*, the packages, developed with leading New Zealand inbound tour operators and distributed through a consortium of top Indian travel sellers, are designed to cater to both honeymooners and families seeking unforgettable experiences while still offering value in the September – October travel period.

The programme was promoted as part of a high-profile business delegation with the Prime Minister to India in March.

## BESPOKE PACKAGES TO CREATE MEMORABLE HOLIDAYS

Tailored travel packages will make it easy for Indian travellers to begin their journey in Christchurch before exploring the region. These packages highlight iconic experiences like the Shotover Jet and weave in Ngāi Tahu Tourism's cultural offerings to create memorable and meaningful holidays.

With India now New Zealand's fastest growing source of new migrants, this campaign is more than just tourism, it is about building cultural and economic ties for the future. We are proud to lead the way, ensuring the South Island remains front of mind for Indian travellers.



“

*We are proud  
to help open up  
trade with India.*

JOLANDA CAVE  
Ngāi Tahu Tourism  
General Manager

”

# Sister Cities

## A FIRST TIME ADELAIDE LINK

For the first time, Christchurch will enjoy a direct air service to Adelaide, with Air New Zealand announcing a twice-weekly connection beginning this summer.

The route brings to life the long-standing sister city relationship between Christchurch and Adelaide, which has flourished for more than 50 years.

Operating every Friday and Monday between late October and March next year, the flights are perfectly timed for long weekend escapes and convenient business trips. The new link adds more than 15,000 seats across the season, giving South Islanders another stepping stone to South Australia's food, wine and culture, while welcoming more Australians to the South Island's mountains, lakes and adventure.



“

This new service is going to be fantastic for Christchurch, *opening the door* to even more exchange, tourism and opportunity for the city.

PHIL MAUGER  
Mayor of Christchurch

”

# East Meets South

## OPENING DOORS FOR TOURISM

Driving the South Island economy is one of our core pillars, and this year's work in China shows that in action.

China is New Zealand's largest trading partner and a vital tourism market. Last year, Chinese visitors spent NZ\$1.1 billion here, while two-way trade reached NZ\$38 billion.

### A POWERFUL TASTE OF AOTEAROA

For over a decade, our flagship Kia Ora South programme has promoted Te Waipounamu in China, helping attract more than 360,000 visitors. In June, our Chief Executive led a delegation of 25 tourism operators, Ngāi Tahu Tourism, and a kapa haka group to China, sharing a powerful taste of Aotearoa.

In May, we signed a landmark memorandum of understanding with the Shanghai Airport Authority, laying the foundation for stronger future air links. Airlines are also stepping up. Cathay Pacific has extended its Hong Kong service, while China Southern returns this summer with extra seats. Over our 10-year partnership, China Southern has brought half a million passengers to the South Island and flown NZ\$790 million of Kiwi exports into Asia and beyond.

### BOOKING EXPERIENCES BEFORE THEY LEAVE CHINA

Our South Island Travel Store on Fliggy, Alibaba's platform with 600 million users, makes it easy for Chinese travellers to discover, book, and pay for experiences in their own language.

By growing tourism and trade in China, we're proud to be driving the South Island economy.

“

The New Zealand–China relationship is *vital* to our regions and our economy.

SARAH OTTREY  
Christchurch Airport Board Chair

”

# FROM THE ALPS *to the Reef*

Now it's even easier for Kiwis to swap the Southern Alps for the Great Barrier Reef with direct flights from Christchurch to Cairns launched April.

## JUST A SIX HOUR HOP

Building on its ever-growing presence at Christchurch Airport, Jetstar expanded its trans-Tasman network, adding Cairns to its list of Australian destinations alongside its daily direct flights to the Gold Coast and Melbourne. The new six-hour direct connection not only offers Kiwis a seamless way to escape to the tropics but also opens the door for Australians keen to explore the South Island's epic scenery, adventure tourism, and vibrant Christchurch city life.

## LINK TO JAPAN

The route also creates a smooth one-stop link between Christchurch and Japan, with Cairns acting as a convenient international gateway.

Launch day brought a great vibe to the terminal and since then tens of thousands of passengers have taken advantage of the new route.



“

We're *thrilled* by the response from both New Zealanders and Australians to this new connection.

JENN ARMOR  
Jetstar Executive Manager Customer

”





## HAMILTON *Here We Come*

### Double the lift as jets return to Hamilton.

It's the first time in 25 years that Hamilton has hosted domestic jet services, and a first for Christchurch travellers to have the choice of two airlines with jet services to Hamilton. Air New Zealand launched its new A320 flights in September, operating five times a week, Jetstar will add its own daily service from early December.

### THOUSANDS MORE SEATS

The return of jets to the Christchurch–Hamilton route is a much-welcomed uplift in domestic connectivity. Together, the two airlines are adding thousands of extra seats each year, speeding up travel times, and giving customers more flexibility than ever before. The jet flights will complement the existing ATR turboprop services, which remain an important part of the route, meaning travellers can choose from more schedules, seat options and price points.

### BUSINESS AND LEISURE BENEFITS

The links will deliver benefits right across both regions. Business travellers gain more access between two major economic centres and for leisure travellers it opens up one of Waikato's best-known attractions, Hobbiton, making it simpler for visitors to step straight from Christchurch into the landscapes made

famous on the big screen. The flights will also unlock travel Southbound giving Waikato travellers more choice to visit friends and family in Christchurch which is now just a short hop to the amazing events scheduled for Te Kaha when it opens in 2026.

With two carriers now flying jets, this is a story of choice, growth and confidence for both cities.

“

We're stoked to see Jetstar building on our strong *partnership* with this growth.

JUSTIN WATSON  
Chief Executive

”

# ON A *Mission*

This year we have been out in the world, proudly flying the flag for Christchurch and the South Island in some of the fastest growing markets.

Board Chair Sarah Ottrey and Chief Executive Justin Watson joined the Prime Minister on major trade and tourism missions to China, Viet Nam, and India, opening doors and creating new opportunities for our region.

Two-way trade between these three countries and New Zealand already sits at NZ\$45 billion, and the potential for South Island exporters, tourism operators, and education providers is huge.

## SO MUCH POTENTIAL

In China, Sarah signed an MOU with Shanghai Airport strengthening strategic ties, encouraging direct connectivity and supporting the growing demand for trade and tourism. She also led the Prime Minister's mission to Viet Nam, highlighting the South Island's strengths in food, agriculture, tourism, and renewable energy. Viet Nam already buys over NZ\$1 billion of our exports each year and that's just the beginning. Meanwhile in India, Justin teamed up with Ngāi Tahu Tourism

to launch the 'Magnificent South' campaign, designed to attract more Indian travellers. With India now New Zealand's largest source of new migrants and a booming tourism market, the timing couldn't be better.

## LEADING CONNECTIONS

These international missions are about more than business deals. They're about making sure Christchurch, and the South Island are front of mind in the places that matter, helping connect people, ideas, and opportunities, and fuelling growth across our region.

“

I'm *delighted* to have Sarah join our trade delegation to China

CHRISTOPHER LUXON  
Prime Minister

”



# WE ARE THE Gateway

With the only runway that can take long haul aircraft in the South Island, visitors have the option of turning left or right via the highway on our doorstep and starting their incredible journey exploring Te Waipounamu.

Alternatively, they can jump onto one of 100 domestic flights per day and last year 75,000 people did just that, effortlessly connecting to the rest of New Zealand.

We are making it happen for our tourism partners.



Christchurch Airport's growing international network is a *vital* gateway for RealNZ. Increased connectivity from our priority markets, the US, China and Australia, is delivering more manuhiri to Te Waipounamu and enabling us to share our unique experiences with the world.

**SCOTT MCNAB**

Chief Customer and Sales Officer RealNZ



"Christchurch Airport plays a vital role as a gateway to the South Island. The increase in international air capacity, along with a rise in overall arrivals, has made it significantly easier for global visitors, especially those from the US, Australia, Europe, and beyond, to access our world-class rail experiences".

**CHRISTY MARTIN**

Trade Manager at Great Journeys  
New Zealand



"Christchurch Airport's growing route network is helping us reach more manuhiri (visitors) and connect them with Ngāi Tahu Tourism experiences and the incredible landscapes of Te Waipounamu."

**JOLANDA CAVE**  
Ngāi Tahu Tourism General Manager



"The expansion of Christchurch Airport's air carrier network has played a vital role in Whale Watch Kaikōura's strong post-COVID recovery."

**ABBA KAHU**  
Sales & Innovations Manager Whale  
Watch Kaikōura Ltd



"Following the success of the 2025 winter season at Mt Hutt, Coronet Peak and The Remarkables with significant growth observed across all international markets, it is essential to acknowledge the critical role of a world-class international airport and its supporting team in the South Island."

**JAMES URQUHART**  
GM Operations Mt Hutt Ski Area



"Christchurch International Airport is the engine room that is fuelling Ōtautahi Christchurch's upwards momentum. Increased airline capacity has enabled Te Pae Christchurch Convention Centre to increase its global reach for delegate attendance to our international conferences"

**ROSS STEELE**  
General Manager, Te Pae Christchurch Convention Centre



"With greater air connectivity into the South Island, we've welcomed more guests from Australia, China and the US than ever before. The improved accessibility has directly contributed to increased visitor nights and a stronger tourism season at Aoraki/Mount Cook, reinforcing the region's position as a key destination for international travellers."

**ELLEN RHODES**  
Sales & Marketing Manager, Aoraki/Mount Cook Alpine  
Village & Ultimate Hikes



"The Helicopter Line and Totally Tourism are extremely appreciative of the working relationship that we have with the Christchurch airport team. The Kia Ora South initiative has been market leading in terms of a collaborative approach to promoting what the entire South Island can offer alongside the airlines that fly direct to the south. These events have resulted in a significant increase in business"

**BRAD PATTERSON**  
Sales Manager The Helicopter Line and Totally Tourism

# Our Property





“

We're *thrilled* to  
bring Fern & Co and  
Portal Bar & Eatery to  
Christchurch Airport.

DOMINIC CAIN  
MD of SSP Australia & New Zealand

”



# A Fresh Taste AT THE AIRPORT

Our new food court opened just before Christmas, giving travellers, staff and our wider campus community more choice, more comfort, and a great place to meet, whether catching up before a flight or just popping in for lunch.

The refreshed design has improved flow through the terminal, with six new food and beverage outlets and a spacious, flexible seating area.

## WELCOMING ATMOSPHERE

Designed by Hierarchy Group with custom furniture from Harrows of Timaru, the space blends warm timber, textured tiles and greenery to create a welcoming atmosphere full of character and depth.

The new line-up features Hikari and Mama's Kitchen alongside favourites like The Sushi Platter, each bringing its own flavour and style. The response has been fantastic, in January alone, 65,000 transactions were recorded from 290,000 departing passengers, Easter Monday saw over 1,300 coffees poured, and since the start of the year more than 25,000 breakfasts have been enjoyed.

Portal Bar & Eatery, a café-bar concept from SSP Asia Pacific, has quickly become a highlight, transitioning seamlessly from daytime café to evening bar. In June, it was named a finalist at the 2025 Food and Beverage Awards, international recognition of its quality and care.

## A SPACE FOR TAMARIKI

And there's more to come. Later this year, an Antarctic-themed playground and upgraded family facilities will open beside the food court, making the terminal even more welcoming for families.

Watch this space – literally.



# Bright Ideas

## A TERMINAL THAT SPEAKS IN LIGHT



We love seeing the terminal lit up yellow, it's a *powerful* message that cancer sufferers are not alone in their journey.

KENDRA GARDINER  
Southern Cancer Society



It's hard to miss the terminal as it shines bright each evening in vivid colour, sometimes blue, sometimes pink, sometimes a full rainbow wash. But have you ever wondered how, and why, it all began?

The walls are clad in translucent polycarbonate panels, behind which sit rows of tricolour LED lights. Originally the idea was to highlight the building's shape. But over time, they became much more, a way to celebrate and support important causes.

### A FAVOURITE WITH CHARITIES

On average, the airport receives two or three requests each month to 'light up' the terminal in specific colours. This year, requests have included orange for Dutch Week from the Netherlands Embassy, red from the University of Canterbury

for graduation, and pink for Breast Cancer Awareness, among many others marked in light.

It's not just the terminal, either. When possible, we synchronise with Airways New Zealand to light up the control tower at the same time. Every request is reviewed by a joint panel from the airport and Airways to ensure it aligns with policy and avoids supporting controversial causes or events.

Behind the scenes, the system runs on the same control technology used in theatres and concert venues, linked to hidden controllers in plant rooms around the terminal.

### WE ARE A LOCAL ICON

What started as an architectural flourish has grown into a local icon. The terminal's nightly colours now connect Christchurch to global causes, local milestones, and even the shifting beauty of the natural sky.

# SMART PARKING

## *Smooth Journeys*

After 14 years with the same equipment, we've given our car parking and vehicle access technology a full upgrade.

The result? Greater reliability, faster service, and a smoother experience for our customers.

Now it's all about speed and simplicity. Licence plate recognition and quicker barriers mean customers can enter, park, and exit without winding down a window. Paying is easier too, with tap-and-go at the exit or pay-by-phone via QR code for added convenience.

We've also added digital screens throughout the journey, giving targeted messages at key points and creating opportunities for real-time customer engagement.

Behind the scenes, a rebuilt software and network platform has boosted system resilience. That means fewer faults, less manual intervention, and a more reliable experience for everyone.

The upgrade also gives us valuable insights into how customers use our car parks, helping us refine products and pricing over

time. Most importantly, it future-proofs our offer, opening the door to smarter pricing, digital sign-ups, and better ways to manage spaces.

It's a big leap forward that makes parking simpler today and sets us up for even more innovation tomorrow.

“

Multiple payment options put *customers in control*, whether it's a quick tap at the exit or paying on their phone.

DEVON GUEST  
Car Park Technology Project Lead

”



# NEW ART BRINGS A CULTURAL WELCOME TO *Te Waipounamu*

Our new murals are creating an awesome first impression for every visitor arriving in Te Waipounamu.

Stretching along the international arrivals walkway and into the baggage collection hall, the murals showcase the beauty, spirit, and stories of the South Island. They're a bold, vibrant, and unmistakably local way to say 'nau mai haere mai'.

## COLLABORATION THE KEY

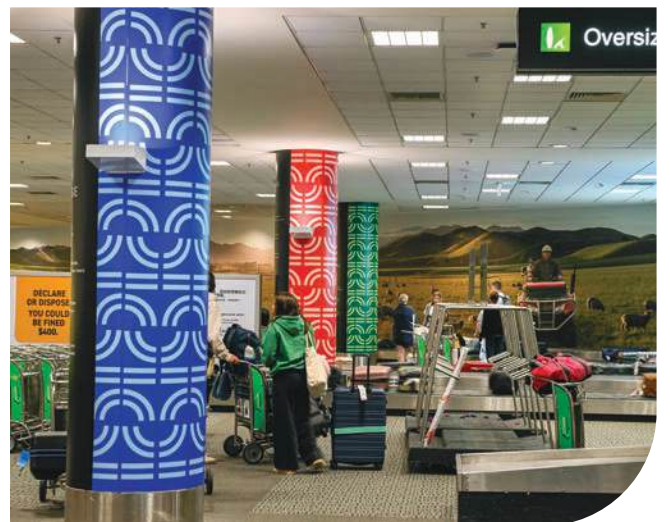
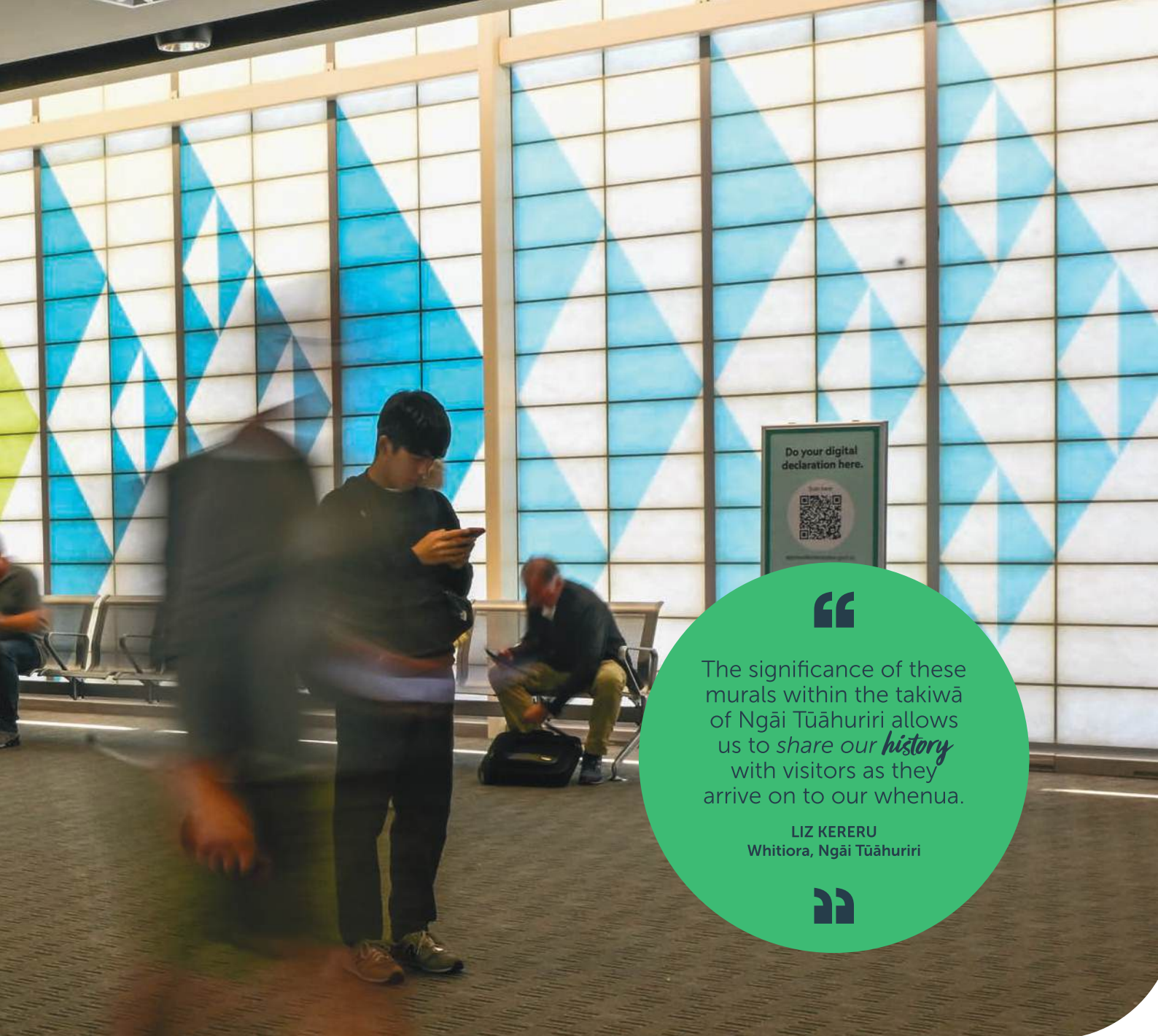
Created in collaboration with Ngāi Tahu, Tourism New Zealand, ChristchurchNZ, and brought to life by Ariki Creative, the murals weave together culture, history, and landscape. Each piece is a visual story; the braided rivers and mahinga kai that sustained generations; rock art unique to Kai Tahu storytelling; and the elemental guardians, Rakinui, Papatūānuku, Takaroa,

Tāwhirimātea, and Tāne Mahuta. Together, they reflect the deep connections between people and place.

Columns along the walkways feature kōwhaiwhai celebrating Tāne Mahuta the god of the forest and tāniko patterns adorn a 5-meter-long lit panel representing water's journey from the mountains to the sea. Columns in the baggage hall embrace the Ōtautahi Christchurch brand, using vibrant colours drawn from the region's native flora and fauna.

## A POWERFUL INVITATION

The space was blessed in a special ceremony early this year, recognising the many hands that shaped this project. For arriving travellers, it's a powerful invitation to explore our region, feel the manaakitanga of its people, and discover the stories that make our place unique.





## CONCRETE *Results*

Strong foundations keep our airfield safe.

Looking after the runway and taxiways is one of the most important jobs we do, and this year's pavement maintenance programme was considerable. Guided by our 20-year plan, the work keeps our airfield safe, resilient, and ready to support busy operations every day.

“

Runway safety is a non-negotiable, these works make sure our airfield stays fit for *operational* use.

**JOSH VAN DER MEULEN**  
Airfield Facilities Planner

”

### PLANNING AHEAD

Our Engineering team used a mix of smart technology and hands-on inspections to understand how the pavement is performing. Laser scanning, modelling, and on-site checks all came together to help us plan ahead and get the timing right for upgrades.

On the ground crews poured over 32 truckloads of special airfield rated concrete at aircraft stands and carried out night-time asphalt resurfacing on key intersections of the runway and taxiways. A new bitumen surface treatment called JetBlack was also applied to sections of the apron and taxiways, improving durability and adding another option to our maintenance toolkit.

### SAFETY FIRST

Safety was front of mind throughout. Quarterly runway friction testing and rubber removal from the runway made sure aircraft braking conditions stayed well within Civil Aviation Authority requirements.

Together, technology, innovation, planning, and teamwork keep our airfield running smoothly today, while preparing it for tomorrow.

# FOCUS ON WHAT *Matters Most*

Every journey through our airport is supported by one of the most advanced CCTV networks in New Zealand.

With 650 cameras across the airfield, terminal, and campus, the system helps keep travellers, staff and visitors safe, while also making the airport run more smoothly behind the scenes.

For passengers, it means a safer, more seamless experience. The cameras give our operations team live visibility across the airport, allowing them to spot issues early, keep things moving, and respond quickly when needed. From managing busy drop-off zones to ensuring smooth airfield operations, the technology supports the team in keeping journeys on track.

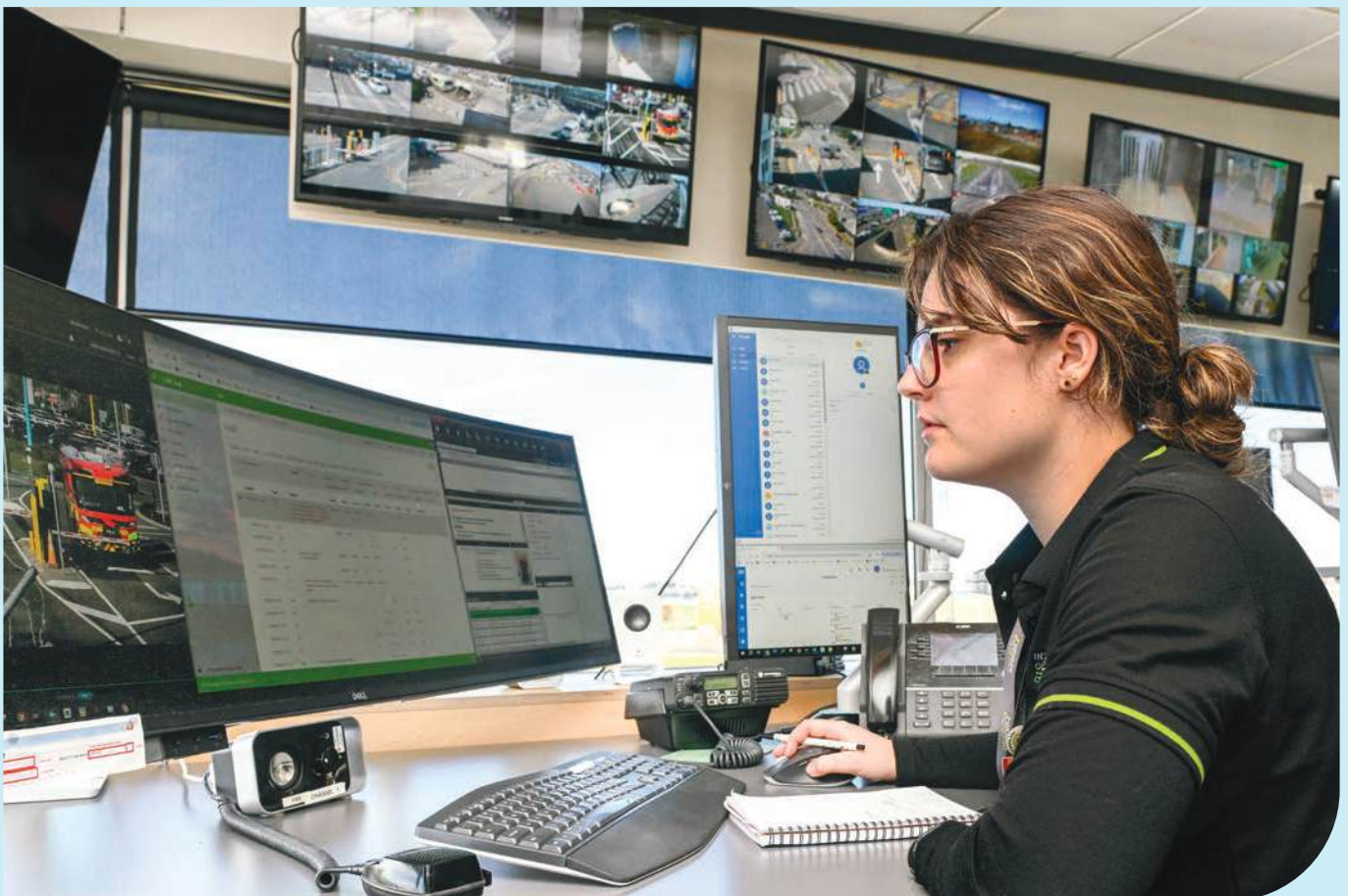
The system is linked with secure access controls, protecting restricted areas and making sure the right people are in the right places. And when something does happen, the footage provides valuable insight for learning and improving, as well as helping law enforcement when required.

Caring for people also means respecting their privacy. That's why Christchurch Airport follows strict rules under the Privacy Act ensuring footage is only used for clear, authorised purposes. It's all part of our commitment to making every visit safe, secure, and welcoming.



Safety is our top priority, and CCTV is one of the key tools we use to *protect* every customer, every day.

VAUGHAN KIRKLAND  
Security and Operational  
Resilience Manager



# ENATEL'S NEW HOME ON CAMPUS BRINGS PEOPLE AND IDEAS *Together*

We are excited that Christchurch-born tech company Enatel will soon move into a purpose-built facility on our campus, a modern manufacturing base that brings their three Wigram sites under one roof and sets them up for their next stage of growth.

The move is planned for later this year, aligning with Enatel's global push to scale world-class charging technology for electric forklifts, ground support equipment and Automatic Guided Vehicles.



The campus's sustainability focus aligns perfectly with our business strategy and our technology in the *electrification* space.

MIKE CLIFFORD  
General Manager, Enatel



## THINKING TOGETHER

This project isn't just about bricks and mortar; it's about shared values. Enatel's principles of kindness, integrity, sustainability, accountability and respect sit naturally alongside our own commitment to making a difference, being forward thinking, looking after each other, and being stronger together. Whether it's creating a workplace that supports people, delivering sustainable technology, or driving the regional economy, both organisations are pulling in the same direction.

## A WORLD LEADER

The build has progressed ahead of key milestones, thanks to a strong partnership between Enatel, Apollo and our property team. It's a high-quality, future-ready facility shaped by collaboration and innovation. With IDEAL Industries' backing, Enatel will continue to grow as a world leader in its sector, designing, building and exporting from its new facility in Ōtautahi Christchurch to the world. We're proud to be part of that journey.





While the city sleeps, the tarmac is very much in action. Cargo aircraft packed with everything from high value produce to urgent online orders bound for doorsteps across the region take off and land.

#### DOUBLE CAPACITY

To keep pace with this growing demand, we're building a new \$40 million freight apron, a project that will double our capacity and strengthen Christchurch's role as the South Island's logistics hub.

The new apron, built by Fulton Hogan, will stretch the size of six rugby fields. Beneath the surface will lie a maze of drainage and ducting, while above ground, 5,000 cubic metres of concrete and asphalt are shaping the future of South Island trade.

#### DIRECT APRON ACCESS

But this isn't just about aircraft parking and new taxiways. Dakota Park, our 40-hectare freight precinct, is growing fast, with DHL set to expand their operation with a 7,000sqm state of the art facility alongside other freight operators with direct access to the apron.

From fresh produce exporters to e-commerce giants, the expanded facilities mean goods can move quicker, fresher, and more reliably, helping South Island businesses stay competitive on the world stage.

“

This new apron is all about future-proofing, setting Christchurch up to handle the South Island's *growing* trade for decades to come.

JOHN O'DEA  
Chief Infrastructure & Property Officer

”



# TERMINAL *Connections*

Every smooth journey through Christchurch Airport relies on a vast network of people, facilities, and one vital component, technology working seamlessly behind the scenes.

Our Technology team makes sure that happens 24/7, keeping the airport running efficiently today while preparing it for tomorrow.

## CONNECTING EVERYTHING

From customer Wi-Fi to flight display boards, baggage handling systems to this year's brand-new car parking technology, none of it would function without technology services.

The car parking project was far more than a hardware upgrade. It brought together procurement, design, business leaders, and external partners, with our Technology team at the centre. The result? A system that's more resilient, cloud-enabled, and fully integrated with existing operations, all delivered while keeping car parks open and customers moving without missing a beat.

## QUIET CONSISTENCY

Behind the scenes, the team manages a complex IT environment with quiet consistency. By working closely with colleagues, partners and customers, they're not just keeping systems running, they are protecting us, connecting us and keeping us moving, all while future-proofing the airport. Airports never sleep, and neither does our technology.

“

Technology is the silent *engine* of the airport, without it, nothing moves.

CRAIG RICKARD  
Manager Information Technology

”

## BY THE *Numbers*

8

APPROVED AI TOOLS

700

DEVICES

650

CCTV CAMERAS

200

SOFTWARE  
APPLICATIONS

49

COMMUNICATION  
CABINETS

190

NETWORK  
SWITCHES

250

KILOMETRES OF  
FIBRE OPTIC CABLE

300

FLIGHT AND  
COMMERCIAL DISPLAYS

5

ROBOTS



# KEEPING THE GATEWAY *Pristine*

Every day, up to 17,000 people move through our airport and thanks to the dedicated OCS facilities services team, each one of them is welcomed into a safe, clean, and inviting space.

## A TEAM OF 60

From the busiest terminal spaces to the quietest corners, just under 60, often unseen champions keep the airport humming inside and out. Whether it's keeping the view of the Southern Alps through our terminal windows clear, cleaning the 5 metre hanging sculptures in baggage reclaim, or relocating trolleys, the OCS crew deliver with pride and precision.

But their role is about more than just cleaning. They're part of the fabric of our airport whānau, often the first to greet an early morning traveler, or the last person some of our team see on their way home as they start their night shift. The OCS presence helps set the tone for the warm welcome people associate with Christchurch.

## KEEPING US LOOKING OUR BEST

We're proud of our partnership with OCS and the professionalism they bring to every task. Together, we're ensuring the South Island's gateway always looks its best, because for us, the welcome begins the moment a passenger arrives in the carpark or steps off the plane.

“

Our team takes pride in being ambassadors for the airport, making the airport a place people feel *comfortable* and cared for.

ANGELA AUSTIN  
OCS Airport Contract Manager

”





# AIRPORT INSIGHTS

## THE NUMBERS THAT

### *Make Us Tick*

#### FOUR PAWS ON PATROL

We have

## 6 WORKING DOGS

at our airport to keep our  
boarders and terminal safe



#### ALWAYS OPEN

## 24/7 OPERATIONS

We're the only major international airport  
in the South Island that operates 24/7.



#### CLEANER CONNECTIONS

## 13 GATES

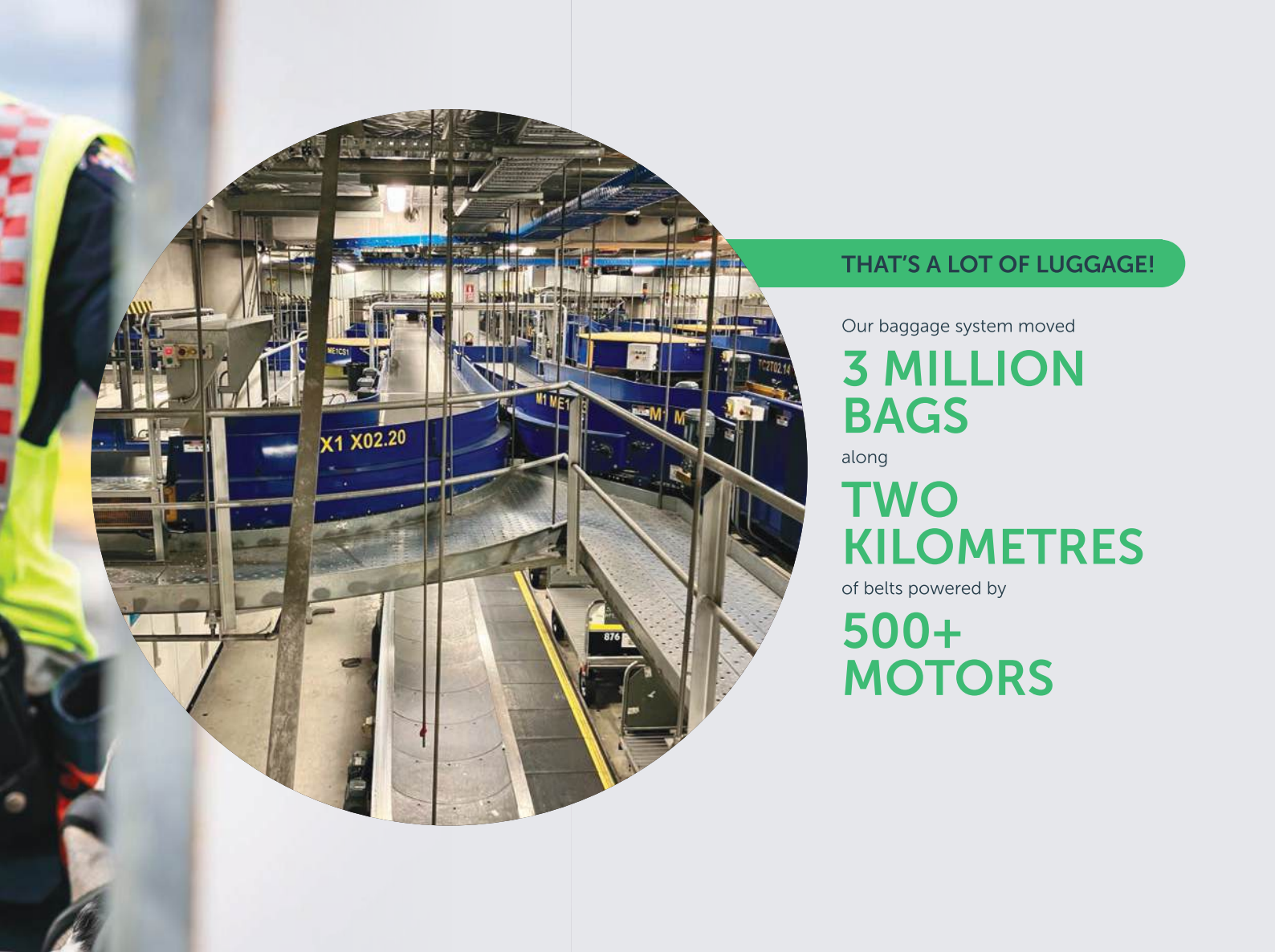
13 of our aircraft gates connect directly  
to mains power, cutting the need for  
on-board engines or diesel generators.



#### A SCENTS OF ARRIVAL

## 9 AIRBRIDGES

Our themed air bridges immerse  
travellers in the sights, sounds, and even  
scents of the South Island.



## THAT'S A LOT OF LUGGAGE!

Our baggage system moved

**3 MILLION BAGS**

along

**TWO KILOMETRES**

of belts powered by

**500+ MOTORS**



## A RECORD SETTING DAY

This year, our busiest day saw

**20,000 TRAVELLERS**

pass through the terminal



## WATER IN, WATER OUT

Our two treatment plants processed over

**2.5 MILLION**

litres of water for 9,000 customers this year. Our annual extraction would fill more than 500 Olympic swimming pools



## A CITY WITHIN A CITY

More than

**7,000 PEOPLE**

work across 250 companies on our airport campus today

# Our





# People

# KŌTUITUI, *Weaving* OUR PEOPLE *Together*

This year, our refreshed Culture and Engagement Group took on a new name, Kōtuitui – to connect.

It's the perfect reflection of what the group is all about, interlacing our people together and making sure every voice is heard.

With representatives from every corner of the business, including our office, frontline and shift teams, Kōtuitui meets monthly to share feedback, turn ideas into action, and back the initiatives that matter most. They also run our Value Stars

programme, which shines a light on the everyday moments and people that bring our values to life.

A new Tohu, or symbol, was created to capture this spirit. Its interlaced design shows our people, cultures and ideas woven together into one strong, connected fabric. It's a simple reminder that we're stronger when we work together. Kōtuitui has also helped keep things fun, with plenty of ways to connect, look after each other, and celebrate what makes us unique. The effect is clear, when our people connect, feel heard and are recognised, they thrive. And when they thrive, so does our business.



# KŌTUITUI

## OUR *Values*





“

Kōtuitui creates connection and fosters a true *sense of belonging*.

JAMES POOLE  
Senior Procurement Specialist

”





## LEADING WITH *Clarity and Care*

For our team leadership is not about titles or tiers, it is a shared responsibility to guide with purpose, inspire confidence, and nurture potential.

Twice a year, our leaders come together at a Leaders Hui, a chance to pause, connect, and grow as a community.

### LEARNING FROM ONE ANOTHER

Each Hui has a distinct focus. One anchors leaders in our purpose and strategic direction, helping us navigate opportunities with clarity. The other creates space for development and dialogue, bringing leaders from across the business to learn from one another. Together, we are shaping a united and future-focused leadership community.

This year, we invited our leaders to step out of their comfort zone and in front of the camera and share CIAL's purpose in their own words. The act was simple but powerful, reinforcing what connects us and ensuring we remain aligned in our daily work.

“

How we *lead change*, and support others through it, matters as much as the change itself.

JAMES POOLE  
Senior Procurement Specialist

”

### TAKING LEARNING TO THE BUSINESS

We also placed strong emphasis on one of the most vital capabilities of our time, leading change. By bringing leaders together in a Hui and by providing practical tools to take the lessons learned out to the business we are equipping leaders to deliver change in consistent, transparent, and people-centred ways.

# STRUCTURE *Supporting* STRATEGY



When purpose and values are aligned throughout the organisation and with stakeholders, *strategic direction* and the initiatives that make that happen become very clear and can be constantly applied.

SARAH OTTREY  
Christchurch Airport Board Chair



Our airport is in an exciting place right now. With a capable and energetic executive team leading the way, we are building on what we have learned over the years and looking firmly to the future.

Our leaders bring a mix of experience, fresh ideas, and a shared sense of purpose, which gives us confidence about the opportunities and challenges ahead.

This year we reshaped our executive roles to make sure our leadership team is set up for what's next. The new structure will support our mission and business plan framework, ensuring we have the right focus across planes, property, passengers and planet, as well as being best placed to get the very best from our key strategic enablers of people, digital and data, partnering and core delivery.

By aligning leadership to our strategy as we focus on our current horizon, we can stay sharp on our priorities and be agile in our dynamic and fast-changing sector and economy. It also ensures our mission stays at the heart of decision-making, with clear accountability for delivering on what matters most.

The result is a stronger sense of alignment right across the organisation, with everyone working towards the same vision and living our values.



\*Absent for photo



## FROM PARK TO PLANE *a Seamless Journey*

It's easy to forget that the customer experience begins long before passengers reach the terminal.

Behind the scenes, our Customer Operations team keeps things moving across seven car parks, three service lanes, and a bustling pick-up and drop-off zone and an extensive road network.

Together, these see around 40,000 vehicle movements every week, each one an opportunity to set the tone for the journey ahead.

“

Every touchpoint is a chance to *show our care*, whether it's a smile, clear signage, or fast service.

RICHARD MCMANN  
Customer Operations Manager

”

This year, we brought Airport Services and Ground Transport together as one team, Customer Operations, making us more agile and better placed to deliver the park to plane experience. Among the highlights was the launch of a fully electric 24/7 bus linking our Park & Ride and Orchard Road staff car park to the terminal, a smart, sustainable way to move more people with ease.

We've also responded to the surge in ride share demand, creating a bespoke ground transport hub that brings taxis, shuttles, and Ubers together just steps from international arrivals. And to make sure public transport customers have a smooth transition we're supporting a pilot of new contactless payment technology on Route 29 buses between the airport and city.

Our service lanes and team restructure allow us to be more present on the ground, offering the warm welcome, memorable moments, and dependable service that define every journey through our airport.



# Boosting MORE THAN THE BUILDING



**PROJECT  
BOOST**

Project Boost - Creating a workplace where our team can thrive.

Taking advantage of a programme of structural strengthening in our main carpark facility, a long-overdue refurbishment of our fourth floor is now underway, with a complete rethink of how we work and connect.

But Project Boost is about much more than upgrading a floorplate. It's about creating a resilient, people-centred workplace that reflects who we are today and where we're heading tomorrow.

## VALUES WOVEN INTO DESIGN

Through workshops with staff and leaders, four workspace priorities came through clearly: Enablement, Authenticity, Wellbeing, and Connection. These values have been woven into a design that is coming to life and will empower people to perform at their best and feel part of something bigger.

“

I'm loving the  
*fresh look* and  
collaboration spaces.

**ROBYN WEIR**  
Airfield Operations Support Manager

”

At the centre will be a 'social heart' a hub designed for collaboration, engagement, and community. The design will also give a consistent look and establish a blueprint for future development of other workspaces.

## CONNECTING THE TEAM

Yes, the work delivers important resilience and efficiency benefits. But the real value is in what this refreshed environment will unlock, more energy, more collaboration, and a stronger connection to each other and our purpose. With a fair wind the project will be complete by April 2026



# FROM BREAKFAST CLUBS TO CLEAN-UPS, WE CHAMPION *Grassroots Action*

Our airport community fund is about backing the people and groups who make a real difference in our region.

This year, nineteen organisations received grants to continue their mahi, from feeding families and supporting young people to creating safe, welcoming spaces for the community.

Every project funded shows community in action, people helping people, and building stronger connections across Ōtautahi and beyond.



## HEARING DEVICES

Deaf and hard of hearing foundation funding to distribute 100 Sound Monkey Devices to preschools and kindergartens in Christchurch. Educating tamariki on the importance of safe listening and awareness of noise levels, preventing future hearing issues.



These devices make learning about safe listening *fun and simple* for tamariki.

**SUE AMTMAN**  
Community Partnerships Administrator





#### RICCARTON TOOL SHED

Funding for tools to launch Riccarton Tool Shed, providing affordable tool access for low-income families and fostering sustainable DIY projects and community engagement.



Having the right tools shouldn't be a barrier, this funding means more families can tackle projects themselves, save money, and *feel proud* of what they build.

STEVEN LE COMPTE  
Oak Development Trust



#### DIAMOND HARBOUR YOUTH AND COMMUNITY TRUST

Diamond Harbour Youth and Community Trust will run its school breakfast club for a full year with the funds donated by the airport, fostering student engagement, wellbeing, and responsibility through shared food.



This funding lets us offer consistency, young people will know there will be kai, care, and *connection* waiting for them each morning and energising them for a day of learning.

DEBORAH SWANEY  
Trust youth worker



#### ORANGE SKY AOTEAROA

Orange Sky Aotearoa will launch a new mobile laundry and shower shift in New Brighton, bringing dignity to people experiencing homelessness.



Support like this means we can meet people where they are, build trust, and offer not just hygiene, *but human connection.*

LIZ HENRY  
Orange Sky Fundraiser Coordinator



#### LINCOLN SCOUT GROUP

Lincoln Scout Group will invest in clean-up gear for local environmental projects led by scouts, cubs, and keas



This is hands-on learning at its best, giving young people the tools to make a *difference* where they live.

MELISA FREEMAN  
Scout Group Treasurer







# CONNECTED, INTELLIGENT, EMPOWERED, OUR *Digital Future*

Over the past year, we have accelerated our digital transformation with the intent of improving performance today while preparing for tomorrow.

## A FIVE-YEAR STRATEGY

We set a five-year digital strategy and began building a specialist team to partner across the business to deepen customer experiences, manage assets smarter and future-proof airport operations.

Our strategy is guided by three digital pillars, connected, intelligent, and empowered. These shape the way we design solutions, work together, and unlock value for the whole airport community.

The introduction of AI to more than one hundred team members has already boosted productivity and stimulated possibilities and we've testing automation across both operational and commercial functions.

## DATA THE KEY

Data sits at the heart of this work, from LiDAR to machine learning, turning information into insights to improve service, and make every interaction count. Looking ahead, we are exploring the possibilities of advanced analytics, automation and IoT, supported by investment in flexible, future-ready infrastructure.

Our digital journey is purpose-led and people-focused. By acting now and preparing for tomorrow, we are making sure our airport can thrive in a digital world that never stands still.



It's not about chasing trends, it's about *preparing* for tomorrow.

FIONA MILLAR  
Digital Transformation Manager





## WELCOMING TOMORROW'S *Talent*

“

It's been valuable as well as *really enjoyable*. I hope that some of these girls will take up a technical career.

JOSEPH SOPERS  
Head of Technology, Kaiapoi High School

”

This year we had the pleasure of opening our doors to students who brought fresh energy and plenty of smiles to our terminal.

### ENTHUSIASM MADE A DIFFERENCE

In spring, 11 aviation hospitality students from Oberlin University in Tokyo joined us as part of their studies with Ara Institute of Canterbury. They volunteered alongside our Ambassadors and Customer Service team, helping passengers find their way, sharing tips about airport services, and practising their English with travellers from around the world. Their warmth and enthusiasm made a real difference during a busy travel season, and we loved having them as part of our whānau.

### EXPLORING THE POSSIBILITIES

We also welcomed nine girls from Kaiapoi High School through the ShadowTech programme. ShadowTech is all about inspiring young women to see what a career in technology could look like, breaking stereotypes and sparking curiosity about roles in the tech sector. The students spent a day with our team, taking part in coding activities, exploring the airport's tech systems, meeting our robot, and seeing how technology is woven into everything we do.

Both groups left us inspired. They gained skills for the future, and we learned a lot from them too.



# Helping TE WAIPOUNAMU Thrive

Six ways we have been making a difference in 2025

1

## CONNECTING PEOPLE

We welcomed more than 6.3 million passengers this year, including the launch of new direct services to Adelaide, Cairns and Hamilton. With nine international and four domestic airlines now on board, it has never been easier for families and friends to stay connected. That's a lot of welcome hugs<sup>1</sup>



2

## SUPPORTING THE VISITOR ECONOMY

Through partnerships with Ngāi Tahu Tourism, Tourism NZ and ChristchurchNZ, and strengthened by overseas missions and marketing activity, we helped attract 1.5 million international visitors last year. With an average visitor spend of \$4,100 per trip<sup>2</sup> that's real money flowing directly into the South Island economy.



3

## GROWING TRADE

This year, we exported hundreds of thousands of tonnes of high value goods, from fresh salmon, meat and cherries to precision engineering. These exports are a vital lifeline that keep South Island businesses globally competitive.



<sup>1</sup> No time limit on hugs here

<sup>2</sup> [www.tourismnewzealand.com/insights/tourism-data/](http://www.tourismnewzealand.com/insights/tourism-data/)

<sup>3</sup> Through CCHL, our parent company



4

## SHARING OUR SUCCESS

This year we returned a dividend of \$44.7 - \$11.2 million to the Crown on behalf of New Zealanders. \$33.6 million to our majority shareholder, Christchurch City Council<sup>3</sup>, directly supporting the services and facilities that make our city the amazing place we all love.

5

## BUILDING FOR THE FUTURE

Kōwhai Park solar farm will soon provide significant power into the grid and establish our airport as a literal powerhouse. The expansion of the Christchurch Engine Centre will allow New Zealand to compete for even more international business. We are also enabling hydrogen innovation and expanding our freight apron to support the rapid growth of e-commerce.

6

## CREATING JOBS

More than 7,500 people come to work on our campus every day. Our four major construction projects are creating hundreds of new opportunities and once complete they will boost permanent job numbers even further.



# Our





# Planet

# FUTURE-READY *Firefighting* LANDS AT CHRISTCHURCH AIRPORT





Christchurch Airport has become the first in New Zealand, and the Southern Hemisphere, to add an electric fire truck to its emergency response fleet.

The Rosenbauer RT (Revolutionary Technology) made its debut this year, marking another milestone in the airport's commitment to sustainability and operational excellence.

#### NO ORDINARY FIRE TRUCK

The RT is no ordinary fire truck. It's a 'bumper to bumper' designed firefighting vehicle, built from the ground up for Christchurch and tailored to the needs of the Airport Fire Service team. Crews say they love the comfort, quietness, and clever design, everything they need is within arm's reach. With breathing gear already strapped in and space for specialist equipment, firefighters can spring into action the moment they step out. The electric drivetrain also makes the truck quick off the mark, while its near-silent operation means the officer in charge can brief the team en route and when it's pumping at full force.

#### FAST AND SUSTAINABLE

Replacing a previous diesel responder, the RT is both fast and sustainable, with a back-up generator for extended emergencies. Most importantly, its advanced design has boosted safety by enabling faster response times and better preparedness on arrival. A second, larger electric fire truck, the 40-tonne e-Panther, is already in the pipeline and is due to arrive in September 2026.



Fast, silent, and clever it helps us *arrive prepared* and ready to act.

TREVOR CASEY  
Senior Firefighter





# FIVE YEARS OF *Electric Flight* AND GEARING UP *for the Future*

It's been five years since ElectricAir's Gary Freedman first flew a two-seat electric training plane from Christchurch Airport.

Back in 2020, that small, quiet aircraft marked the beginning of zero-emission flights at our airport.

## AN APPETITE FOR INNOVATION

Since then, our airport has welcomed trials, hosted demonstrations, and adapted systems to safely integrate new technologies into a busy airport environment. Those early flights showed Canterbury's appetite for innovation and gave us valuable lessons on how to prepare for the future of aviation.

That future won't be built on one solution alone. Electric propulsion is best suited to smaller aircraft and short hops. Green hydrogen shows the greatest potential for regional travel. And Sustainable Aviation Fuel (SAF) will play a critical role for long-haul flights with existing fleets and transition to new types.

## STEPPING UP FOR THE FUTURE

We're already preparing for what's next. Kōwhai Park is building renewable generation and grid capacity for charging, while our partnership with Fabrum is supporting hydrogen innovation. We also continue to back the national SAF working group, which is focused on securing early supply and reducing cost.

We're proud that Christchurch is not just ready for the next generation of aircraft, we're helping to make it possible.

“

Since launching from Christchurch Airport, ElectricAir has flown hundreds of *enthusiastic* student pilots - all on pure electrons.

GARY FREEDMAN  
Founder at ElectricAir

”



# KŌWHAI PARK SOLAR FARM *Project Overview*



Kōwhai Park

**300KM+**  
**ELECTRICAL  
CABLING**

**285,768**  
**SOLAR  
PANELS**

**150+**  
**JOBS**

THROUGHOUT  
CONSTRUCTION

**38,879**  
**PILES**

**168MW**  
**SOLAR  
CAPACITY**

**11.8KM**  
**SECURITY  
FENCING**

**EQUIVALENT TO**  
**36,000**  
**HOMES  
POWERED**

**35**  
**YEAR**

**OPERATIONAL  
LIFE**



## A GOLDEN ROW AND A *Platinum Award*

“  
Kōwhai Park shows  
what that *leadership* looks  
like in practice.

STEFANO BARONI  
Director General of  
ACI Asia-Pacific & Middle East



Kōwhai Park has been awarded Platinum in the 2025 Green Airports Recognition for Sustainable Energy at Airports, one of only four Platinum awards globally in 2025.

It has also taken another big step towards becoming one of New Zealand's largest sources of solar energy.

In August, the very first row of solar panels, known as the 'Golden Row' was installed, marking the start of the next phase of construction.

### COLLABORATION THE KEY

This project is a team effort between Contact Energy, Lightsource bp, and Christchurch Airport. Together, we're building a solar farm with around 300,000 panels, spread over 230 hectares of airport land. Once it's up and running, it will create enough renewable power to supply the equivalent of more than 36,000 Kiwi homes.

The Golden Row is an important checkpoint, making sure the design, installation, safety measures and environmental controls are all spot on before the process gets repeated thousands of times across the site. It's a proud moment for everyone involved and a real sign of the momentum building as we head towards full operation in mid 2026.

### LOOKING OUT FOR FUTURE TENANTS

For us, Kōwhai Park is about more than just clean energy. It's about using our land in new ways to help the region move towards a low-emissions future. By working with our partners, we're creating an energy hub that will support sustainable growth for our region while also giving future campus tenants access to an assured power source which meets their own sustainability goals.



# PIONEERING HYDROGEN *at the Heart* OF KŌWHAI PARK

Our Airport and Fabrum have teamed up to deliver a major step forward in the transition to zero-emission aviation.

At the heart of this partnership is a groundbreaking liquid hydrogen testing facility at Kōwhai Park, the first of its kind at any airport worldwide.

## ENABLING COMMERCIAL ROLLOUT

Set within our 400-hectare renewable energy precinct, the site can liquefy and manage liquid hydrogen on location, giving researchers, technicians, and aircraft manufacturers the chance to test cutting edge technology. Over the past year, Fabrum has used the facility to test, design and validate new equipment, including liquefiers, storage systems and gas management solutions, work that will help de-risk and speed up the commercial rollout of hydrogen-powered flight.



This partnership demonstrates what can be achieved when an airport and an innovator work *side by side*.

CHRIS BOYLE  
Fabrum Executive Chair



The facility has already captured national attention and is preparing to host its first external customers. While production is modest as systems bed in, the long-term vision is clear, scaling up to meet demand and drawing in more partners to accelerate aviation's low-carbon transition.

## FUTURE FOCUS

For us, this project is about more than infrastructure. It's about Christchurch Airport playing its part as a connector, linking people, innovation, and ideas to help shape the future of sustainable energy.





# Being great KAITIARI

**1.1**  
**TONNES**  
of CO<sub>2</sub>e  
avoided

**100,000**  
**KILOGRAMS**  
of cardboard  
recycled from the  
terminal

**40**  
**BOXES**  
of surplus  
stationery donated  
to EcoShop



# CLOSING THE LOOP AND *Embracing Circularity*

For our airport, waste is no longer just waste, it's an opportunity.

Over the past year, we've accelerated our circular economy thinking, finding new ways to give resources a second life, cut emissions, and support our community.

A standout example came when our corporate offices were refurbished. Instead of sending 17 L-shaped desks to landfill, we partnered with All Heart to rehome them with community groups. The result? 1.1 tonnes of CO<sub>2</sub>e avoided and nearly \$4,000 of community value created.

## RECYCLING SCALED UP

Recycling is also scaling up. More than 100,000 kilograms of cardboard were diverted from the terminal and recognised with an award from OJI Fibre Solutions. Glass bottles collected in

the terminal now go straight to Visy in Auckland for true glass recycling. Even smaller efforts added up, 40 boxes of surplus stationery were donated to EcoCentral's EcoShop, and hard-to-recycle items were collected through our 'Beyond the Bin' campaign, like lids, batteries, plastic cards, and phones. We even held a staff session with Mindful Money, which encouraged staff to explore responsible investment through KiwiSaver.

These practical steps, alongside airport partner staff clean-ups, our continued food rescue in partnership with Kairos, and new insights from a full waste audit, show how circularity is part of everyday life at Christchurch Airport. Every desk, bottle, and best before food item makes a difference.



It's great to see community *value* created from what could have been waste.

SHANNON BALL  
Sustainability Advisor





# EXPLORING OUR DRYLANDS WITH *Citizen Science*

On a crisp spring day, a team of volunteers stepped away from our workspaces and headed out to one of the airport's lesser-known gems, a drylands block on our airport's western perimeter.

These stony soils are home to some very precious species in Aotearoa, and the walk was a chance to explore them while contributing to global science.

## CITIZEN SCIENTISTS

Armed with the iNaturalist app, we became 'citizen scientists' taking photos of plants and insects, uploading them, and seeing identifications pop up instantly. Every record joined a database used by global scientists to map species, track changes, and guide conservation efforts. It felt good to know our activity was feeding into something much bigger.



“

I never thought a phone app could *connect us* straight into global science.

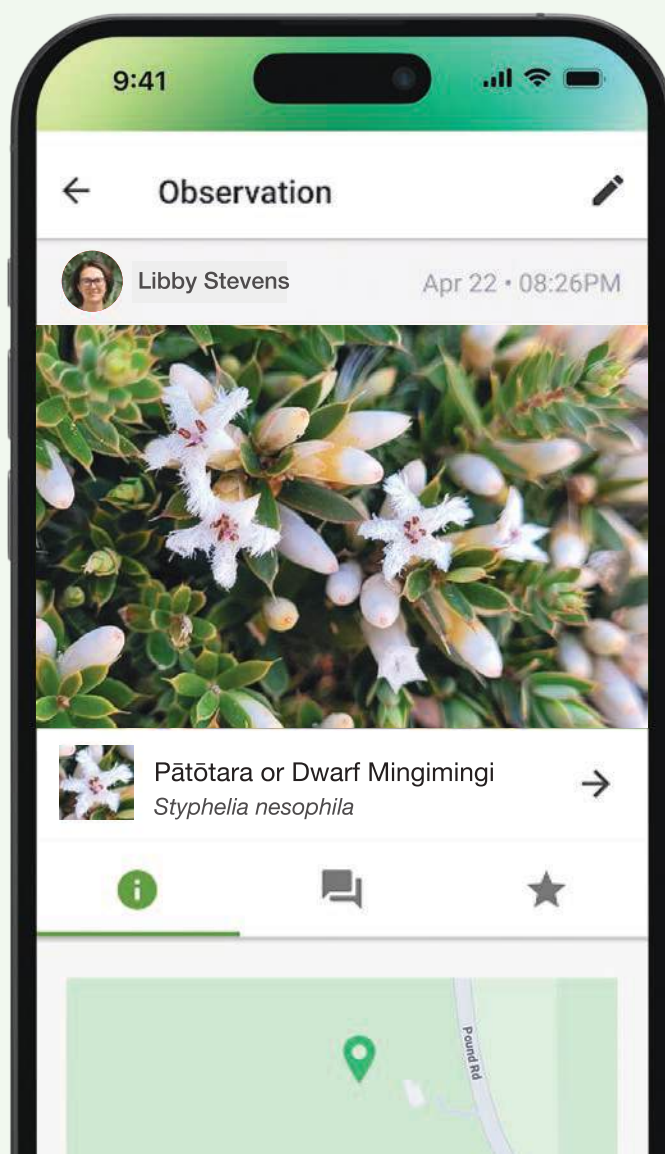
LIBBY STEVENS  
Purchasing Officer

”

Along the way we spotted some special locals, including Pātōtara (*Styphelia nesophila*), a nationally uncommon shrub found only in dry, harsh conditions like these. Protecting places like our very own dryland block helps ensure these tiny treasures have a future.

## NOT JUST PLANES AND PEOPLE

The visit reminded us that our role as an airport is more than planes and people. We are also kaitiaki of the unique landscapes around us and proud to safeguard them and to play our part in global science.



# WATT'S NEW *on the Apron*

This year we took a big step forward in helping our airline and ground handling partners cut emissions by installing a comprehensive electric charging network for ground support equipment (GSE).

## CENTRALLY MANAGED

Until recently, different ground handling agents had their own chargers scattered across the apron, creating duplication and limited access. By investing in 23 centrally managed charging points, we've created a cleaner, more efficient, and future-ready system that everyone can use.

The chargers are strategically located in three banks across the apron to support a wide range of electric GSE from baggage tugs to belt loaders. While our airport doesn't own any of the 70 electric GSE in use today we do own the charging infrastructure. Having shared infrastructure makes it easier for operators to transition away from diesel fleets. That means fewer fossil fuels being burned on the ground, less noise, and cleaner air for everyone working in and around the terminal.

## FUTURE PROOFING FOR EXPANSION

This is just the beginning. Our five-year plan will see the network expand as more operators electrify their fleets. By taking ownership of the infrastructure, we're making sure it's built to last, efficient, and ready to grow.



“

Having 23 chargers in place means our partners can confidently *invest* in electric equipment, knowing the support is here.

MIKE WEIR  
Airfield Operations Apron Manager

”





“

The new system takes the guesswork out and replaces it with facts – that’s a *real win* for trust and transparency.

JESSICA ROYAL  
Environment Advisor

”

# Smarter NOISE MONITORING FOR CHRISTCHURCH

This year we marked a milestone in how we connect with our community and care for our environment.

For the first time, we now have a fully integrated, real-time noise monitoring system, a step forward in transparency and trust.

## AN ACCURATE PICTURE

At the heart of this work are four permanent Noise Monitoring Terminals installed near the runway ends. These advanced units combine GPS tracking with sound recording, giving us the most accurate picture yet of

how aircraft movements and noise align. It means we can manage operations more proactively, demonstrate compliance with District Plan rules, and most importantly, our community can see the same independent data we rely on.

## A POWERFUL TOOL

Through our website, people can now view near real-time and historical flight data, track noise events, and lodge concerns directly linked to specific aircraft. For our teams, our NoiseDesk system unlocks powerful tools for reporting, planning, and engagement.

This connected system improves our response and monitoring of noise, showing that technology, accountability, and community connection can work hand in hand



# A YEAR *in Brief*



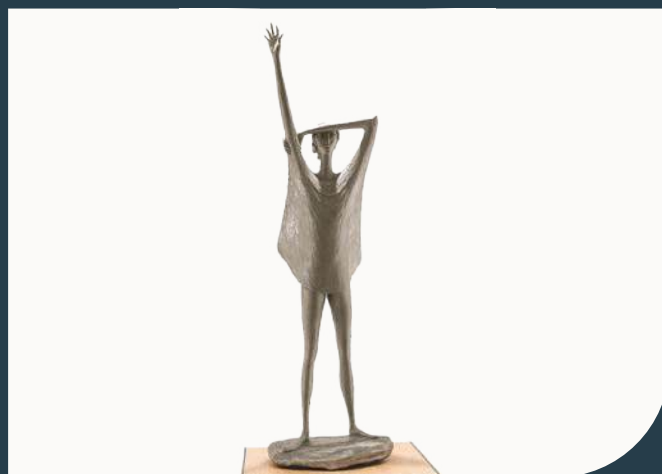
## A HERO'S FAREWELL

Our fire crew was proud to assist with the final landing of the RNZAF C130 Hercules at Wigram, helping to mark the end of an era for this iconic aircraft.



## KAIROS GOES GLAM

Kairos' annual fundraising dinner raised \$90,000 to support food rescue. We were proud to contribute \$2,300, thanks to our auctioned Fire Service electric truck experience.



## SCULPTURE'S NEXT CHAPTER

After 50 years on display, Ria Bancroft's beloved Horizon sculpture has been entrusted to the Christchurch Art Gallery Te Puna o Waiwhetū for safekeeping, as we plan its final home.



## MEALS FROM THE HEART

Six teams of volunteers came together to cook and serve 350 meals at Ronald McDonald House, bringing comfort and support to families when they needed it most.



## SHARING KNOWLEDGE ACROSS THE PACIFIC

Sovaia Seru, Sustainability Lead from Fiji Airports on exchange, unexpectedly met our Prime Minister at the BP Giga Hub launch while learning about climate, energy, biodiversity, and future aviation.



## RESTORING THE WILD

Our volunteers rolled up their sleeves to plant native trees and restore Port Saddle Reserve, creating a natural haven that future generations can enjoy.



## ON THE MOVE, SUSTAINABLY

This year we introduced a brand-new electric bus to our park-and-ride service, helping passengers get to the terminal smoothly and sustainably.



## CHARGING AHEAD

Partnering with BP, we opened New Zealand's largest electric vehicle charging hub right here on our campus, accelerating the shift to cleaner transport for everyone.



## POWERING GROWTH

Together with the Christchurch Engine Centre, we're building a major facility expansion that will bring more than 200 new jobs and boost engine servicing capacity for airlines across Asia.

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